

Setorini Bizen

Terms and Conditions for Use (Accommodation)

Thank you for choosing to stay at Glamping Resort Setorini Bizen. These rules are established to ensure that all guests can enjoy a safe and comfortable experience during their stay at Setorini Bizen. We kindly ask for your understanding and cooperation in adhering to the following policies.

Please be aware that failure to comply with these regulations may result in the termination of your accommodation contract. Additionally, we request that you use the facility with due consideration for other guests. By using our facility, you are deemed to have agreed to these terms and conditions.

1. Use of Facilities

1. You may use only the designated accommodation area (deck and inside the tent) assigned during check-in at the front desk.
2. **After 9:00 PM, please observe "silence time"** by refraining from loud conversations, as other guests are also staying at the resort.
3. Bringing musical instruments and audio equipment (such as speakers) into the facility is strictly prohibited.
4. Ball games are not allowed within the premises.
5. Fireworks are strictly prohibited on the premises.
6. Please refrain from using toys or play equipment that may disturb other guests. In the event of injury or damage caused to third parties through the use of such items, the guest shall bear full responsibility, and the facility shall not be held liable.
7. Smoking is permitted only in the designated area located near the management building. Guests are kindly requested to refrain from smoking in all other areas. **Smoking is strictly prohibited on the deck and inside the tents.**
8. The use of personal parasols or tarps is not permitted.
9. All furnishings and equipment within the facility are managed as shared property for the comfort of all guests. Removing facility items for outdoor use is strictly prohibited.
10. If two or more buildings are used by the same group, services will be provided based on the room allocation provided at the time of reservation.

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2. Management and Storage of Valuables and Personal Belongings

1. Guests are responsible for managing their own valuables and high-value items. The facility shall not be held liable for any loss or damage to such items or cash unless caused by intentional misconduct or negligence on our part.
2. Please store all food items in the refrigerator before going to bed. The surrounding area is rich in nature and inhabited by wild animals and insects. Leaving food or leftovers outside may lead to damage or disturbances caused by these animals.

3. Meals

1. Disposing of food or leftovers anywhere on the premises is strictly prohibited.
2. Guests are responsible for cleaning up any food dropped on the deck or inside the tent.
3. Please refrain from taking home any food provided by our facility. We will not be held responsible if you suffer from food poisoning from food taken home.
4. *After using the gas grill, please be sure to extinguish the flame and close the main gas valve. Always confirm that the flame is completely out.*
5. *The gas grill may be used until 9:00 PM.*
Afterward, a staff member will check to ensure the fire has been properly extinguished.
** If you notice anything unusual during grill use (such as a gas odor), please report it to the staff immediately.*

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4. Pool Usage

1. The facility includes an infinity pool in certain areas.
For safety reasons, the use of flotation devices such as inflatable rings is not permitted in the infinity pool.
2. Please be aware that the poolside area is very slippery. Take caution to avoid falls or injuries.
3. **Swimwear is required** when using the pool.
4. Due to the facility's close proximity to the sea, please refrain from using the pool during times of rough sea conditions.

5. Use of Deck and Tent

1. When dining in the dining space, please use only the provided gas grill *(available for a fee)*.
2. For fire safety reasons, smoking, charcoal cooking, and the use of open flames—including mosquito coils—are strictly prohibited inside the tent.
3. Please cooperate in separating and properly disposing of waste.
4. **In the event of damage to the deck, tent, or any facility furnishings, or if the premises are left excessively dirty, you may be charged an additional cleaning or repair fee.**
5. If any equipment in the facility breaks down, we will try to repair it or provide a replacement. However, we cannot be held responsible for any damages incurred by customers due to faulty equipment.
6. The dome tents at our facility are fully air-conditioned and heated. However, the dining area (BBQ area) and bathrooms/washrooms are not.
7. Pets are strictly prohibited on the premises.
8. For guests staying multiple nights, only light cleaning will be performed during your stay. This includes garbage collection, towel replacement, and restocking of amenities.
If you would like the bed to be remade, please inform the staff.

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6. Other Provisions

1. Reservations and usage by individuals affiliated with organized crime groups, their associates, or any other antisocial forces are strictly prohibited.
2. Any behavior that may cause inconvenience to other guests is strictly prohibited. If such behavior is observed, staff will issue a warning. If the behavior continues, you will be asked to leave the premises.
3. In the event of severe weather, natural disasters, or other conditions that make it unsafe to continue enjoying glamping, guests may be asked to evacuate promptly.
4. The facility is not responsible for any accidents or injuries resulting from guests' carelessness or from actions beyond the scope of reasonable safety precautions.
5. Please refrain from going down to the rocky shore surrounding the facility.
6. Guests must wear footwear outside of the tents. Parents with small children are especially asked to ensure that their children do not go outside barefoot.

** The facility will not compensate for any accidents or issues resulting from non-compliance with this rule.*

7. When moving through common areas (administration building, corridors, observation deck, etc.), we kindly ask that you wear clothing over your swimsuit.

If you have tattoos, kindly make sure to cover them when in the common areas.

8. As the facility faces the sea, please be extra cautious to prevent falls or accidents. Parents are asked not to take their eyes off their children when outside.
9. While the facility maintains high standards of cleanliness, guests are also asked to maintain reasonable hygiene during their stay to ensure all guests can continue to enjoy Setorini Bizen.
10. Bringing in any substances prohibited by law is strictly forbidden.
11. The possession of flammable or explosive materials, volatile oils, or any hazardous chemicals that may cause harm is strictly prohibited.
12. Items prohibited under the Firearms and Swords Control Law may not be brought onto the premises.

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13. Unauthorized relocation or removal of any facility equipment or furnishings is strictly prohibited.
14. Entry into staff-only or non-guest areas is prohibited.
15. Entry into the sea in front of the facility is not permitted.
16. Hair dyeing or bleaching inside the shower rooms is strictly prohibited.
17. **Check-out time is by 10:00 AM.** Please leave the room key at the front desk, keeping the room door unlocked.

If check-out occurs after 10:00 AM, an additional charge of 10% of the room rate per room will be charged.